



AMOSCA Support Centre

AMOSCA Support Centre (ASC)

Headquartered in London, AMOSCA's Support Centre (ASC) has an in-house team of highly skilled, experienced technical and financial experts. Our Support Centre is committed to prioritising timely, accurate responses to fit with your reporting timetable, ensuring that your business critical applications remain fully operational.

Our customer feedback proves the dedicated ASC is a clear differentiator between AMOSCA and businesses offering similar services. We understand that there is nothing more important to you than being able to get the right advice and support.

Use the team's expertise to help manage and support your EPM environment, for example; infrastructure issues, user queries, change requests, enhancements, training, process control.

Ask AMOSCA

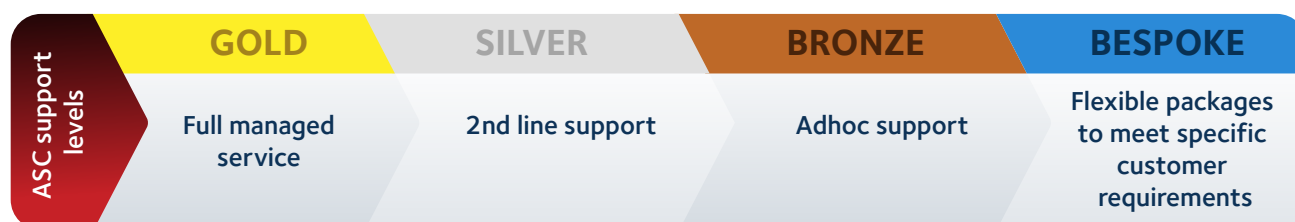
We pride ourselves on the ability to respond efficiently to every query, using sophisticated tailored Helpdesk software to record queries and monitor progress to a successful conclusion.

Features include;

- Integrated call logging including query logging via AMOSCA's client extranet, telephone and email
- Monitoring and reporting

Tiered support packages

AMOSCA specialise in providing bespoke support packages to suit specific customer requirements.



What our customers say

"AMOSCA continues to provide the support and assistance above the level Mondi requires – we have come to rely on the quick response times, first rate advice and efficient resolutions."

Mondi Group

Contact us

For more information or to find out how AMOSCA can support your business please contact us on: **+44 (0)20 8659 5777** or email us at: **contactus@amosca.co.uk**